



February 17, 2005

Jim Peterson
Sr Plant Manager
CCDA Waters LLC
Supply Chain

Paul Cavagnaro
Ray Morgan Co.
2024 Skypark Dr.
Redding, CA 96002

Dear Paul,

We are very impressed with the three copy machines that are currently at our location. The Canon 3300 is a real work horse! As you know, they are in constant use by our staff. We are satisfied with the maintenance program and service.

We also appreciate your excellent customer service over the past 5 years. Your knowledge and advice on choosing the right machines for our company was very helpful. Thank you for working with us and look forward to future business with you and your company.

Kind Regards,

A handwritten signature in cursive script that reads 'Tineke Martin'.

Tineke Martin
Administration
CCDA Waters, LLC