



Data Information Management Systems, Inc.
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July 1, 2004

Ray Morgan Company
655 Menlo Dr. Suite C
Rocklin, CA.

To Whom It May Concern:

We have had a very positive experience with Ray Morgan Company. We recently had an extremely bad experience with one of your competitors and returned a printer/copier due to poor service and misrepresentation of the product.

During this time we had a drop in visit from Kelly Theveos of Ray Morgan. She was so informative and helpful during this stressful time for us. Within the week we had a new copier/printer and were given instructions on the operation of it.

We have had nothing but first class service from Ray Morgan Company. We would recommend Ray Morgan Company, their products and their staff to any potential customers.

Sincerely,

Pamela L. Peake
Office Manger
DIMS/Diebold Election Systems, Inc.