



Directors Jean Hatch  
and Margaret Johnson

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March 8, 2004

Paul Cavagnaro  
Ray Morgan Company  
20240 Sky Park Dr.  
Redding, CA 96002

Dear Paul,

I would like to thank you for the effort and expertise you have offered RSA during the first five years of our school. Your help in getting our office off the ground in 1999 is greatly appreciated, along with the upgrades in our equipment to accommodate our growth. Our Canon IR5000 has been a wonderful machine and has required minimal maintenance considering the amount of use it has had.

We look forward to our continued working relationship with you and Ray Morgan Company.

Sincerely,

A handwritten signature in cursive script that reads "Cheri Crow".

Cheri Crow  
Office Manager