



Sacramento City College

Working Together · Pursuing Excellence · Inspiring Achievement

Jim Scarff

President

The Ray Morgan Company

3131 Esplanade Ave.

Chico, CA 95926

Dear Mr. Scarff,

Mike Bullington asked us to put our experiences in writing regarding the color laser copier that we purchased from your company.

Let me first say that we love the equipment and it has been very pleasant dealing with your company. The equipment provides a level of quality that rivals what we can do on a press, but at a fraction of the cost when we are doing a short run. It is easy to use and doesn't require any tweaking – just a periodic calibration that takes a couple of minutes to run. In the research phase of our purchase, we looked at Xerox, Sharp, and Hitachi. We are extremely pleased about our decision to go with Canon and Ray Morgan for the purchase and service.

Your technicians are prompt, courteous and knowledgeable. They have always 'gone the extra mile' of doing more than we ask. Eric Foey currently services our machine. The only problem is that we don't get to see him nearly enough!

Mark Loper has been wonderful in supporting our Macintosh applications. He is a rare find in a world full of Windows.

Billing has been problem free. You are one of the few vendors I can say this about.

Of course if anyone wants to speak directly with us about our experiences, you are welcome to send them our way.

Sincerely,

Allison Sekikawa

SCC Graphic Impressions

3835 Freeport Blvd.

Sacramento, CA 95822-1386

(916) 558-2167

3835 Freeport Boulevard, Sacramento, CA 95822-1386

www.scc.losrios.cc.ca.us

Los Rios Community College District

The Los Rios Community College District is an affirmative action equal opportunity organization.