



Always Your Best Bet!SM

December 13, 2003

To Whom It May Concern:

Ray Morgan and Company first contacted Thunder Valley Casino in May of 2003 in regards to supplying the casino with all of its printer needs. At that time we were unable to enter into any supply agreements with them because of our affiliation with Hewlett Packard. However, we did discuss the possibility of a support agreement which outlined some very stringent requirements.

On November 1, 2003, Thunder Valley Casino entered into a comprehensive printer support agreement with the Ray Morgan Company which has proven to be worth its weight in gold.

Their technical staff has exhibited a thorough knowledge of the peripheral equipment and they have been extremely responsive in their support. It has been a pleasure to deal directly with a supplier that understands the urgency of the end user inconvenience. For example, Ray Morgan was contacted on a Saturday afternoon about an issue that was preventing the Accounting department from completing their end of the month processing. Within a half hour there was a technician on site taking the necessary steps to resolve the issue.

Ray Morgan and Company has stepped up and become an invaluable asset to the high intensity operation of Thunder Valley Casino. Their professionalism and support are second to none, and I would highly recommend their service to anyone in need of technical assistance. If you'd like to discuss their contributions in more detail, please do not hesitate to contact me.

Sincerely,

Curtis Broome
Director of Information Technology
Thunder Valley Casino
916-408-8230