



Denise J. Calhoun, Administrator  
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July 23, 2004

Mr. Kern Lehman  
Ray Morgan Company  
655 Menlo Drive, Ste. C  
Rocklin, CA 95765

**RE: Laura Stoner, Account Executive**

Dear Kern:

Ray Morgan Company continues to WOW me!

It began several years ago when you and Jason Lopez responded to my request for a new copy machine to facilitate the workload within our growing accounting firm. Your initial contact and client service method was unique and impressive; you won the bid, but Ueltzen & Company ultimately won the prize!

Laura Stoner has been my Account Executive for the last 2 years, and she never fails to impress me. She demonstrates honest, thoughtful, and awesome customer service. Through her use of forward thinking and planning, she has assisted me in integrating state-of-the-art products (hardware and software) into our firm, which has kept us a step ahead of the ever-changing advancement of technology. Most recently, through her combined efforts with Steve Repp, she successfully assisted our Partners with the decision to order the LaserFiche product. We are excited to begin our transition to a paperless office environment in the very near future.

I constantly recommend Ray Morgan Company to other professionals, and I am happy to continue to do so. Specifically, I would recommend Laura Stoner as an Account Executive to any business or professional looking to advance technology in their document reproduction, storage, and retrieval arenas. Please do not hesitate to have anyone contact me about your products, services, or Laura's knowledge of the same; I enjoy giving credit where credit is due!

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Thank you for your continued awesome service and for assigning Laura Stoner to my account! Should you have any questions, please contact me.

Sincerely,

UELTZEN & COMPANY, LLP

By:   
Denise J. Calhoun, Administrator

cc: Laura Stoner